



FREQUENTLY ASKED QUESTIONS

What is the Epson Strike It Rich rewards program?

Epson's Strike It Rich reward program is a unique mobile friendly incentive rewards program developed to reward YOU, our valued partner, for qualifying Epson products sold. Simply register your qualifying sale and earn rewards. What could be simpler?

How do I qualify for rewards?

Each time you make a sale of a qualifying product you qualify for rewards as a valid participant in this campaign. You do however need to register your sale here on the WhatsApp platform for your sale to earn reward. If you do not register the sale, you will not receive rewards. Take time to review the Products and Points section to familiarize yourself with all participating products and their reward amounts.

What are the rewards?

Rewards will be paid via HappyCard vouchers on the YouGotaGift.com platform. These vouchers can be redeemed at over 500 stores across all participating countries. Vouchers will be sent to the registered work email address of participants in the Strike It Rich reward program

How do I redeem my YouGotagift Happy card rewards?

Simply show the barcode on the eGift Card to the store cashier from your smartphone. If you wish to redeem your Happy Card across one of the participating malls, please show the barcode on the eGift Card to the mall information/customer service desk from your smartphone.

Do I need to download an app to redeem rewards?

We do suggest you download the YouGotaGift.com mobile app on your smartphone. This will allow you to better manage your wallet and to split and spend your eGift Card across multiple brands/purchases.

Apple:

<https://apps.apple.com/ae/app/yougotagift-com/id1003784085>

Google Play Store:

https://play.google.com/store/apps/details?id=com.yougotagift.YouGotaGiftApp&hl=en_ZA&gl=US

The YouGotaGift.com platform acts as a Digital wallet allowing you to accumulate rewards and spend where and when you want.

Where can I spend my YouGotaGift Happy card rewards?

The YouGotaGift.com HappyCards vouchers are redeemable at all the listed brands available on the platform, based on the country you have registered with.

What currency will my rewards be paid in?

All rewards on the Epson's Strike It Rich reward program are shown in USD. However these USD rewards will be converted to local currency (AED SAR, KWD, OMR, BHD, QAR) on date of payout to reflect in your YouGotaGift.com wallets. This is based on your initial User Registration country selection.

How do I register a sale?

Simply select Option 3 on the main menu and follow the prompts to register your sale. You will need the following information for a complete sale to be registered:

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- Company name that the product was sold to.
- Product name, quantity & serial number (only valid serial numbers will be awarded)
Invoice number as well as an image/upload of the invoice

I sold more than one product on a customer invoice; can I register multiple units?

Yes you can. Once you have registered your first product simply select Yes when asked if you would like to add more products and follow the same steps again.

Is there a cap on monthly rewards I can earn?

Yes, rewards are capped at \$450 per user per month.

I forgot to register a previous sale, can I register it now?

Unfortunately not, you may only register sales made in the current month. A grace period of 3 days in to a new month will be permitted to allow for sales to be registered on the last days of a month. After that those sales will not qualify to earn rewards.

How many reward points do I have?

Reward points are equivalent to \$1 each. You can view your validated points by selecting Option 5 on the main menu. Sales will be validated by our team with points reflecting by the 10th of each month. YouGotaGift.com HappyCards will be paid on/about the 15th of each month. We will notify you via email when these have happened.

My question is not answered above, contact Support.

Let us know your question and our Support team will be in touch with you. Please expect a 24hr response time, excluding Fri-Sun, info@epsonrewardsme.com.

Strike it Rich



NEED MORE INFO?

For more information or support email us at info@epsonrewardsme.com or visit www.epsonrewardsme.com